

Web & Application Hosting

MITS Managed Application Hosting service provides end to end management of your business critical website or IT applications, backed up by an industry leading application availability SLA. MITS manages the entire application hosting platform, from Network all the way to the business critical application, allowing MITS to have absolute accountability for the availability of the application. MITS does not take this responsibility lightly, and uses proven step-by-step processes from design, through project managed implementation to support and change management to deliver our promises. In short, businesses that use MITS managed application hosting solutions succeed by design, not luck.

Features

- Complete End-to-End responsibility with MITS, providing the ultimate peace-of-mind
- Application Management of both 'sealed box' applications such as Microsoft Exchange and SharePoint and custom built web applications using software engines such as Microsoft .net and Java
- MITS managed Data Center facility in Omaha, Nebraska, providing highly available network, power and air conditioning in a secure environment
- Dedicated Server hardware monitored and maintained by MITS, with a guaranteed SLA
- Dedicated Virtual Servers option available, accommodating multiple virtual machines on one physical server
- A choice of Microsoft Windows or Redhat Linux Operating Systems; monitored, patched and maintained by MITS solution support
- Managed Firewall and Managed Load Balancing services ensure the security and availability of your website or application
- Managed Backup services protect your business from critical data loss.

Benefits

- MITS Solution Architects provide expert design assistance for the managed hosting solution
- Our Solution Engineers are responsible for technical implementation and any changes required to the managed application hosting solution
- MITS Solution Support team provides 24x7 proactive support of the managed hosting solution based on best practices
- MITS Application Management team are responsible for proactive IT application

monitoring, support and diagnosis working with the application developer

- Monthly Service Reports are offered, providing information on any trouble tickets raised and performance of the solution against SLA
- MITS Managed Application Hosting SLA guarantees the end to end availability of the application using synthetic transaction monitoring to test like a live user